



# 2020 ANNUAL REPORT



HEALING PETS &  
THE HEARTS OF  
THEIR PEOPLE





**OUR MISSION IS TO SAVE LIVES, ALLEVIATE SUFFERING, AND KEEP PETS AND PEOPLE TOGETHER BY PROVIDING FREE VETERINARY CARE TO THE PETS OF PEOPLE WHO ARE EXPERIENCING HOUSELESSNESS OR EXTREME POVERTY.**

Nicole Perkins,  
Executive Director

## EXECUTIVE DIRECTOR'S THOUGHTS ON 2020

This last year taught us so much. Even before 2020, the demand for PAW Team's services has rapidly grown as more and more individuals struggle to provide care for their beloved companion animals. With the arrival of COVID-19, we saw a direct impact on the financial and housing stability of so many families in our community and we experienced countless hurdles as a volunteer-powered organization providing essential services.

One challenge was operating our clinics in a way that prioritized the health and safety of those seeking and providing services throughout the pandemic. Our small but incredibly dedicated staff and limited number of volunteers leaned into the challenge and tirelessly devoted their time and energy reserves to continue providing vital veterinary care to the pets and

people in our community experiencing houselessness and extreme poverty.

One of PAW Team's guiding principles is that no animal should suffer due to the financial constraints of their families. Our community has truly risen to that challenge, from donating goods to our free pet supply bank to contributing to our record-breaking end-of-year fundraising campaign.

We are proud of what we have accomplished and we are ready for the work that lies ahead. We have learned that we are adaptable and that our community believes in our mission as much as we do. Thank you for being a part of our team!



## GROWTH & ACCOMPLISHMENTS

Even during a global pandemic, PAW Team continued to grow to meet unprecedented community need. Just a few of our accomplishments from 2020 include:

- We created and filled two new paid positions, which increased our flexibility and capacity to provide essential services.
- We revamped our service model and eligibility process to reduce barriers and increase access for more pets and people to receive services. For example, we leveraged our volunteer support to begin offering appointment transportation & pet supply delivery for those who felt unsafe leaving their homes and risking COVID-19 exposure.



**1,150**  
INDIVIDUAL PETS SERVED



**150**  
PET SUPPLY DELIVERIES & APPOINTMENT TRANSPORTS



**2**  
NEW POSITIONS  
CREATED & FILLED

# OUR MEDICAL PROGRAM

Our Medical Director and Program Lead oversee a dedicated network of more than 125 volunteer veterinary professionals offering a broad scope of care to pets in need. Seeing families through the long-term journey of pet companionship requires a full-time commitment. Where our volunteers leave off with examination, vaccination and diagnosis, our medical staff steps in to manage ongoing patient needs. From processing hundreds of prescription refills to making time for comprehensive, one-on-one consultations with clients, PAW Team ensures our clients have access to consistent and continuous care for their beloved pets. Our services include:

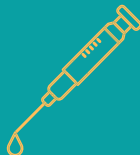
- Essential wellness care, including vaccinations, parasite control, and microchipping.
- Nail trims, ear cleaning and medical grooming.
- Diagnostics, including urinalysis, ear cytology, rapid blood tests for FIV/Felv or heartworm disease done on site, and discounted laboratory blood testing run through IDEXX.
- Acute care for minor wounds, infection or injury.
- Treatment of some chronic conditions such as thyroid, kidney, or heart disease, as well as skin allergies, utilizing medications and prescription diets through our in-house pharmacy.
- Additional procedures conducted at partner clinics, such as spay/neuter surgeries, dental and minor soft tissue surgeries, and radiographs.
- Palliative care.



**1,537**  
TOTAL APPOINTMENTS



**663**  
ONSITE VOLUNTEER  
VETERINARIAN HOURS



**1,116**  
VACCINES ADMINISTERED



**3,686**  
DOSES OF PRESCRIPTION  
FLEA & PARASITE CONTROL



**207**  
SPAY & NEUTER  
PROCEDURES

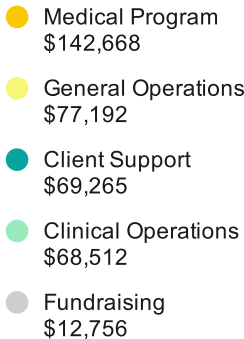
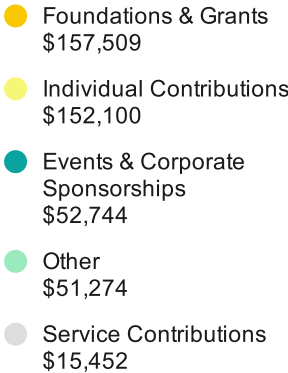
# FINANCIALS

## 2020 TOTAL INCOME: \$429,079

Amid the struggles of a global pandemic, economic uncertainty, raging wildfires, and ongoing racial injustices, our supporters showed up for PAW Team and the pets and people we serve. Individuals, families, corporate partners, and institutional funders helped us reach our fundraising goals and ensured our doors remained open. Thank you for standing with us.

## 2020 TOTAL EXPENSES: \$370,393

We continued to leverage community resources, volunteer support, and in-kind donations to provide the greatest impact possible with limited resources --- stretching your dollars further than ever before. While state-wide mandates limited our ability to provide some key services this year, we continued to build new partnerships to ensure that we are ready to jump into action as restrictions continue to lift. Unspent income from 2020 has been strategically planned to support the growth of our medical program, so that we can work to meet the unprecedented demand for services.



# THANK YOU FOR MAKING OUR WORK POSSIBLE!

## COMMUNITY PARTNERS

HILLSDALE VETERINARY HOSPITAL  
LOMBARD ANIMAL HOSPITAL  
MEAT FOR CATS & DOGS  
MULTNOMAH COUNTY ANIMAL SERVICES  
THE OREGON HUMANE SOCIETY  
PORTLAND PET SUPPLY  
PORTLAND VETERINARY MEDICAL ASSOCIATION  
VISTA PET HOSPITAL

## FOUNDATIONS & MAJOR DONORS

THE AUTZEN FOUNDATION  
THE BANFIELD FOUNDATION  
EC ELECTRIC  
THE ED CAUDURO FUND OF THE OREGON COMMUNITY FOUNDATION  
THE JEWISH COMMUNITY FEDERATION  
SCOTT LINDSEY  
TERRIE A. LYONS, PHD, PC  
MCWAYNE FAMILY FOUNDATION  
THE MYDAR FOUNDATION  
THE OREGON COMMUNITY FOUNDATION

PETSMART CHARITIES  
THE PORTLAND CLINIC FOUNDATION  
RIVER HAWK CONSTRUCTION LLC  
RUSSELL COLGATE FUND  
WRATHER FAMILY FOUNDATION  
ANDREA SANCHEZ  
PATRICIA SOUTHARD  
CAROL HEROD SHARER & KEVIN SHARER  
BARBARA SPEARS & JON GRAMSTAD  
WAWONA FOUNDATION  
THE WYSS FOUNDATION  
THE ZEPHYR CHARITABLE FOUNDATION  
ZERA FOUNDATION

## BOARD OF DIRECTORS

ELENA BAUER  
SUSAN CHIEN, PHARM D  
WENDY CORDON  
MEGAN DORWIN, MSW  
KARA KLEPINGER  
JORDAN NUCCIO, DVM CVA  
ANDREA SANCHEZ, DVM  
MARGARET WIXSON, DVM

"PAW Team's clients were already in tough financial spots prior to the pandemic. I think it's more important than ever to do what you can to help one another."

- Ashley, Non-Medical Volunteer

"Volunteering at PAW Team helps me remember why I became a veterinarian and what I love about it. It's truly a community that does everything within its resources to make a difference for those who might otherwise not be able to receive care."

- Dr. Ross, Volunteer Veterinarian

## WHY PAW TEAM?

"I was very ill when my dog came into my life, she has been a huge part of my healing process. Her companionship and care get me out of bed in the morning."

- Jan, PAW Team Client

"If it meant not having a roof over my head, I would do it. If it meant not paying a bill or buying food for myself, I would do it. PAW Team makes it so I don't have to sacrifice the roof over my head."

- Jason, PAW Team Client

"Having a dog is a lot of responsibility, but I love every bit of it! I'm thankful that PAW Team helps me take good care of her."

- Mike, PAW Team Client