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**ANNUAL REPORT**  
HEALING PETS & THE HEARTS  
OF THEIR PEOPLE

# OUR MISSION IS TO SAVE LIVES, ALLEVIATE SUFFERING, AND KEEP PETS AND PEOPLE TOGETHER BY PROVIDING FREE VETERINARY CARE TO THE PETS OF PEOPLE WHO ARE EXPERIENCING HOUSELESSNESS OR EXTREME POVERTY.



## THOUGHTS ON 2022

We can't deny the crisis our community is currently experiencing. Oregon now has the 3rd highest rate of homelessness per capita in the US. The number of people without shelter in Portland jumped 30% from 2019 to 2022. More and more families are struggling to avoid that outcome every day and, when faced with insurmountable hardship, they are often forced to choose between their pet's needs and their own. Here at PAW Team, we see up to 100 new requests for care each week from neighbors seeking help for their animal companions; a small representation of the steadily increasing demand for affordable, attainable veterinary care across Portland and beyond.

In 2022, we pushed ourselves to new limits in order to serve more pets and more families in need. We learned a lot about the realities and disappointments of expectation when need outweighs capacity. More importantly, we were reminded that we may be too small to do it all, but we can still make a big difference in the lives of many.

Apart from the direct service work we are so proud of, we also took a step back to see where PAW Team fits into the larger picture of supporting the needs of our community. We were honored to accept an invitation to advocate for Senate Bill 496, which will allow housing and domestic violence shelters access to Emergency Housing funds for pet-related services, like building retrofits for animal-safe spaces within the shelter or providing food and other necessities.

All of this work is made possible by a team of 6 staff, a network of more than 100 dedicated volunteers, and the support of community members like you. Thank you for uplifting our mission, dedicated to preserving the human-animal bond.

 *Briana Shrode, Executive Director of Medical Services*  
*Nicole Perkins, Executive Director of Development & Operations*

**"WHEN YOU'RE UNABLE TO CARE FOR YOUR PETS, IT ALSO IMPACTS YOUR MENTAL HEALTH. I AM SO THANKFUL FOR PAW TEAM." - KIM, PAW TEAM CLIENT**

## FINANCIALS

### EXPENSES: \$409,165

- Medical Program (49%)
- Clinical Operations (18.5%)
- General Operations (18.25%)
- Client Support (11.5%)
- Development & Fundraising (8.5%)



### INCOME: \$448,135

- Individual Contributions (46%)
- Foundations & Grants (35%)
- Events & Business Sponsorships (11%)
- Service Contributions (4.5%)
- Other (3.5%)



**2,003**  
TOTAL APPOINTMENTS



**3,150**  
ONSITE VOLUNTEER  
HOURS SERVED



**1,545**  
INDIVIDUAL PETS  
SERVED THROUGH OUR  
MEDICAL PROGRAMS



**2,800**  
VACCINES ADMINISTERED



**350**  
SPAY & NEUTER  
PROCEDURES PROVIDED



**4,840**  
INDIVIDUAL DOSES  
OF MONTHLY RX FLEA &  
PARASITE PREVENTION



**36,730**  
POUNDS OF DRY PET FOOD  
DISTRIBUTED



**300**  
VOLUNTEER  
TRANSPORTS  
SUPPLY DELIVERIES,  
PET APPOINTMENTS, OR  
DONATION PICK-UPS

## SERVICE HIGHLIGHTS

### PREVENTION & WELLNESS CARE

Twice per month we hosted high-volume drop-in clinics to offer low-barrier access to vital wellness and preventive care. Each clinic provided 25-35 families the relief of knowing their beloved pet was healthy and protected against many life-threatening diseases. These clinics were held at PAW Team's NE Portland facility or offsite in collaboration with human service providers.

Offsite Clinics help increase accessibility of services. By bringing veterinary care directly to where people need us, we reduce the barriers our clients face such as transportation, internet, or phone service. In 2022, we saw 262 pets through offsite clinics. We partnered with Transition Projects (emergency and transitional housing), Central City Concern (medical care, recovery treatment, and housing support), and Do-Good Multnomah (veteran-focused housing support).

We also welcomed Oregon State University veterinary students once per week with their Oregon Humane Society supervising veterinarian. These visits served 133 established PAW Team patients to update adult vaccinations and ensure uninterrupted access to monthly prescription flea/tick prevention.

### CONTINUED CARE

The increase in drop-in services was paired with the unfaltering pace of our regular weekday clinics, which are packed with scheduled appointments for pets with chronic conditions or more complex medical needs. We held 125 of these clinics, providing life-enhancing care for pets and the assurance that their families do not have to make a decision between meeting their own basic needs or their animal suffering. Outside of direct service clinic hours, our medical staff steps in to manage ongoing patient needs to ensure families have access to consistent care and advice for their beloved pets.

### FOOD & SUPPLIES

What used to be seen as a "bonus" of receiving veterinary care has grown into its own program, offering the most basic necessities to any pet owner in need. Open three days per week, our average daily visitors *doubled from 25 to 45 in one year*. The Supply Bank is an indicator of what's going on around us. When inflation peaked last summer, so did the number of people at our doors.

### OUTSIDE SERVICES

PAW Team's network of partners allow us to connect our patients with much-needed services outside of what our facility allows. We provided 30 dental procedures for pets with severe dental disease. A quarterly grooming clinic gave 69 pets relief from uncomfortable overgrowth and painful matting.

"I WAS ALWAYS ABLE TO BE A PROVIDER FOR MY CATS AND NEVER NEEDED TO ASK FOR HELP, BUT BEING UNEMPLOYED MADE THIS BASICALLY IMPOSSIBLE. I COULDN'T FIND HELP ANYWHERE BUT WHEN I LEARNED ABOUT PAW TEAM, I CRIED TEARS OF JOY. PAW TEAM SAVED MY LIFE." -JOHN, PAW TEAM CLIENT

# THANK YOU FOR MAKING OUR WORK POSSIBLE!

## COMMUNITY PARTNERS

ADVANTIS COMMUNITY CREDIT UNION  
CENTRAL CITY CONCERN  
COATS & TAILS PET SALON  
MEAT FOR CATS & DOGS  
PORTLAND VETERINARY MEDICAL ASSOCIATION  
THE OREGON HUMANE SOCIETY  
RUSTOM NISSAN OF PORTLAND  
TRANSITION PROJECTS, INC  
VISTA PET HOSPITAL

## FOUNDATIONS & MAJOR DONORS

THE BANFIELD FOUNDATION  
BARBARA EMILY KNUDSON  
CHARITABLE FOUNDATION  
BISSELL PET FOUNDATION  
SUZANNE & GIL BURDETTE  
DORIS DAY FOUNDATION  
THE ED CAUDURO FUND OF THE  
OREGON COMMUNITY FOUNDATION  
FEED IT FORWARD  
TOM GIFFORD  
THE JEM PROJECT  
THE LAUREL LADIES FUND OF THE  
OREGON COMMUNITY FOUNDATION  
SCOTT LINDSEY  
GALE & BONNIE LONG  
SONDRA LONG  
MCWAYNE FAMILY FOUNDATION  
PETCO LOVE

THE PORTLAND CLINIC FOUNDATION  
PLUMAS FAMILY FUND OF THE  
OREGON COMMUNITY FOUNDATION  
ANGELA ROACH  
BLANKA SCHAUMANN  
CAROL HEROD SHARER  
SKINSPIRIT  
PATRICIA SOUTHARD  
SUMMERLEE FOUNDATION  
BEVERLY MCKEE TROVER  
WAWONA FOUNDATION  
BARBARA AND ROB WIDMER  
WILLIAM DEAN CHARITABLE FOUNDATION  
AMY WILSON  
WRATHER FAMILY FOUNDATION  
WYSS FOUNDATION

## BOARD OF DIRECTORS & EXECUTIVE STAFF

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ELENA BAUER, SHRM-CP



## MEET PAW TEAM FAMILY: MICHAEL & ODIE

Michael brought Odie to an Offsite Clinic for proof of vaccinations so that Odie could join Michael in his newly secured housing. The two have been living on the streets together since Odie was a pup. *"If it wasn't for him, I would have no purpose in life. He's my Emotional Support Animal."*

At his visit, PAW Team provided Odie with a full exam from a volunteer veterinarian with a vaccine package including Rabies and DHPP. He also received a microchip registered free of charge by PAW Team, and prescription flea and parasite prevention. Michael continues to access resources for Odie through PAW Team's Supply Bank.

*"PAW Team helps in any way they can. When I first came to PAW Team, I needed a kennel badly ... I went to the Supply Bank and just like that they made it happen. I am so thankful."*